



## SAG Infotech Private Limited

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CIN : U72200RJ2010PTC031817, GST No. : 08AAOCS2362J1ZY

To,

Date: March 01, 2025

**Deputy General Manager**

Securities and Exchange Board of India  
Marker Intermediaries Regulation and Supervision Department

**Kind Attention: - Aradhana Verma**

**Sub.: Disclosure of Complaints by Registrar and Share Transfer Agents (RTAs)**

**Scores ID - RTI00109**

Dear Sir/Ma'am,

With reference to the captioned subject and pursuant to the section 11(1) of the Securities and Exchange Board of India Act, 1992 and Circular SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/670 dated November 26, 2021 and Rules and Regulations made thereunder and guidelines/ circulars issued by SEBI from time to time, we hereby enclosed the **Annexure B** for the data of complaints against Registrar and Share Transfer Agents (RTAs) for the period of **February 2025**.

The data of complaints against Registrar and Share Transfer Agents (RTAs) will be available on the Company's website [www.sagrta.com](http://www.sagrta.com). We have mention URL links for your reference:

Particulars	URL Link
Investor Grievance Report	<a href="https://rta.saginfectech.com/investor-grievances-reports">https://rta.saginfectech.com/investor-grievances-reports</a>

You are requested to take note of the same.

Thanking you,

Yours faithfully,

**Signature of Authorised Signatory**

Amit Gupta  
Managing Director  
(DIN: 03071836)

Place: Jaipur

Encl: As below



**Annexure - B**

**Data of complaints against Registrar and Share Transfer Agents (RTAs):-**

**Data for the month ending 28.02.2025:-**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	1	1	0	1	0	5-10 Days
2	SEBI (SCORES)	NIL	2	NIL	2	NIL	NIL	5-10 Days
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NA	NIL	NIL	NA
4	Other Sources (if any)	NIL	NIL	NIL	NA	NIL	NIL	NA
5	<b>Grand Total</b>	NIL	NIL	NIL	NA	NIL	NIL	NA

**Month - wise data for the current financial year\*- 2024-25.**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April, 2024	NIL	NIL	NIL	NIL
2	May, 2024	NIL	NIL	NIL	NIL
3	June, 2024	NIL	1	1	NIL
4	July, 2024	NIL	NIL	NIL	NIL
5	August, 2024	NIL	NIL	NIL	NIL
6.	September, 2024	NIL	NIL	NIL	NIL
7.	October, 2024	NIL	NIL	NIL	NIL
8.	November, 2024	NIL	NIL	NIL	NIL
9.	December, 2024	NIL	NIL	NIL	NIL
10.	January, 2025	NIL	1	NIL	1
11.	February 2025	NIL	2	2	NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NIL

*2*