



SAG Infotech Private Limited

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CIN : U72200RJ2010PTC031817, GST No. : 08AAOCS2362J1ZY

To,

Date: December 02, 2024

Deputy General Manager
Securities and Exchange Board of India
Marker Intermediaries Regulation and Supervision Department

Kind Attention: - Aradhana Verma

Sub.: Disclosure of Complaints by Registrar and Share Transfer Agents (RTAs)

Scores ID - RTI00109

Dear Sir/Ma'am,

With reference to the captioned subject and pursuant to the section 11(1) of the Securities and Exchange Board of India Act, 1992 and Circular SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/670 dated November 26, 2021 and Rules and Regulations made thereunder and guidelines/ circulars issued by SEBI from time to time, we hereby enclosed the **Annexure B** for the data of complaints against Registrar and Share Transfer Agents (RTAs) for the period of Novemebr 2024.

The data of complaints against Registrar and Share Transfer Agents (RTAs) will be available on the Company's website www.sagrta.com. We have mention URL links for your reference:

| Particulars | URL Link |
|---------------------------|---|
| Investor Grievance Report | https://rta.saginfotech.com/investor-grievances-reports |

You are requested to take note of the same.

Thanking you,

Yours faithfully,

Signature of Authorised Signatory

Amit Gupta

Managing Director

(DIN: 03071836)

Place: Jaipur

Encl: As below



Annexure - B**Data of complaints against Registrar and Share Transfer Agents (RTAs):-****Data for the month ending 30.11.2024-**

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending# | Resolved* | Pending at the end of the month** | | Average Resolution time^ (in days) |
|----|-------------------------------|-------------------------------------|---------------------------|----------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | NIL | NIL | NIL | NA | NIL | | NA |
| 2 | SEBI (SCORES) | NIL | NIL | NIL | NIL | NIL | | NA |
| 3 | Stock Exchanges (if relevant) | NIL | NIL | NIL | NA | NIL | | NA |
| 4 | Other Sources (if any) | NIL | NIL | NIL | NA | NIL | | NA |
| 5 | Grand Total | NIL | NIL | NIL | NIL | NIL | | NA |

Month - wise data for the current financial year*- 2024-25.

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|--------------------|-------------------------------------|----------|----------|---------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April, 2024 | NIL | NIL | NIL | NIL |
| 2 | May, 2024 | NIL | NIL | NIL | NIL |
| 3 | June, 2024 | NIL | 1 | 1 | NIL |
| 4 | July, 2024 | NIL | NIL | NIL | NIL |
| 5 | August, 2024 | NIL | NIL | NIL | NIL |
| 6. | September, 2024 | NIL | NIL | NIL | NIL |
| 7. | October, 2024 | NIL | NIL | NIL | NIL |
| 8. | November, 2024 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |