



## SAG Infotech Private Limited

B-9, 2nd Floor, Mahalaxmi Nagar, Behind WTP, South Block, Malviya Nagar, Jaipur, Raj. 302017

Phone No. : 0141-4072000

E-mail : info@saginfecth.com

Visit us at : www.saginfecth.com

CIN : U72200RJ2010PTC031817, GST No. : 08AAOCS2362J1ZY

To,

Date: September 02, 2024

**Deputy General Manager**

Securities and Exchange Board of India

Marker Intermediaries Regulation and Supervision Department

**Kind Attention: - Aradhana Verma**

**Sub.: Disclosure of Complaints by Registrar and Share Transfer Agents (RTAs)**

**Scores ID - RTI00109**

**Dear Sir/Ma'am,**

With reference to the captioned subject and pursuant to the section 11(1) of the Securities and Exchange Board of India Act, 1992 and Circular SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/670 dated November 26, 2021 and Rules and Regulations made thereunder and guidelines/ circulars issued by SEBI from time to time, we hereby enclosed the **Annexure B** for the data of complaints against Registrar and Share Transfer Agents (RTAs) for the period of August 2024.

The data of complaints against Registrar and Share Transfer Agents (RTAs) will be available on the Company's website [www.sagrta.com](http://www.sagrta.com). We have mention URL links for your reference:

| Particulars               | URL Link  |
|---------------------------|---|
| Investor Grievance Report | <a href="https://rta.saginfecth.com/investor-grievances-reports">https://rta.saginfecth.com/investor-grievances-reports</a> |

You are requested to take note of the same.

Thanking you,

Yours faithfully,



**Signature of Authorised Signatory**

Amit Gupta

**Managing Director**

(DIN: 03071836)

**Place: Jaipur**

Encl: As below



**Annexure - B****Data of complaints against Registrar and Share Transfer Agents (RTAs):-****Data for the month ending 31.08.2024-**

| SN | Received from                 | Carried forward from previous month | Received during the month | Total Pending# | Resolved* | Pending at the end of the month** |                                | Average Resolution time^ (in days) |
|----|-------------------------------|-------------------------------------|---------------------------|----------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|    |                               |                                     |                           |                |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1  | 2                             | 3                                   | 4                         | 5              | 6         | 7                                 |                                | 8                                  |
| 1  | Directly from Investors       | NIL                                 | NIL                       | NIL            | NA        | NIL                               |                                | NA                                 |
| 2  | SEBI (SCORES)                 | NIL                                 | NIL                       | NIL            | NIL       | NIL                               |                                | NA                                 |
| 3  | Stock Exchanges (if relevant) | NIL                                 | NIL                       | NIL            | NA        | NIL                               |                                | NA                                 |
| 4  | Other Sources (if any)        | NIL                                 | NIL                       | NIL            | NA        | NIL                               |                                | NA                                 |
| 5  | <b>Grand Total</b>            | NIL                                 | NIL                       | NIL            | NIL       | NIL                               |                                | NA                                 |

**Month - wise data for the current financial year\*- 2024-25.**

| SN | Month              | Carried forward from previous month | Received   | Resolved   | Pending    |
|----|--------------------|-------------------------------------|------------|------------|------------|
| 1  | 2                  | 3                                   | 4          | 5          | 6          |
| 1  | April, 2024        | NIL                                 | NIL        | NIL        | NIL        |
| 2  | May, 2024          | NIL                                 | NIL        | NIL        | NIL        |
| 3  | June, 2024         | NIL                                 | 1          | 1          | NIL        |
| 4  | July, 2024         | NIL                                 | NIL        | NIL        | NIL        |
| 5  | August, 2024       | NIL                                 | NIL        | NIL        | NIL        |
|    | <b>Grand Total</b> | <b>NIL</b>                          | <b>NIL</b> | <b>NIL</b> | <b>NIL</b> |

